



## Increase Revenues & Capture Labor Savings

*Tiare Technology's VIPSeat™ Gaming enables guests on the casino floor to order beverages, spa services, show tickets, make dinner reservations and view hotel services using a custom-designed device next to the gaming machine or gaming table.*



### ▪ **Take Advantage of Revenue Opportunities on Property**

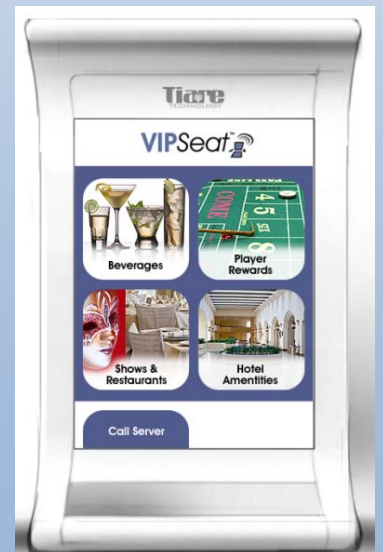
*VIPSeat™* allows a casino to take greater advantage of revenue opportunities by allowing guests to order beverages without leaving the gaming device. The system is not limited to F&B, and opens up other profit centers on the property to the guest. Guests can make spa appointments, purchase show tickets, book dinner reservations and purchase merchandise from retail areas.

### ▪ **Capture Labor Savings**

*VIPSeat™* provides staff members with a compact, wireless handheld unit that puts critical guest service information at their fingertips. What guest requires service? Where this beverage should be delivered? At what time did a guest order their last beverage? The answers are found in the custom dashboard on the staff unit, giving access to guest information such as name, order history and preferences and staff vital information so they may interact with guests and provide a highly personalized service experience. Additionally, the device provides for service efficiencies by notifying staff when an order is ready for pickup. The staff handheld can also pinpoint a guest wherever they are on a property for prompt order delivery.

### ▪ **Enhance the Guest Experience**

Featuring a simple touch-screen interface, proprietary software *VIPSeat™* provides a guest with an unparalleled service experience. Using custom units at the gaming device or gaming table, guests can place orders directly from their chair. Guests benefit from faster service, greater control over their service, increased convenience and improved personalized attention. Guests who need immediate attention need only press the "Call Server" button to alert staff of their request.



***Generate higher incremental revenues, and realize the savings from faster and more efficient service operations***

**For more information and product demonstration:**

**[www.tiaretech.com](http://www.tiaretech.com) - [vipseat@tiaretech.com](mailto:vipseat@tiaretech.com) – 856.489.1012**